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27th November, 2012

Mr.K.Sreeman Narayana
General Manager - Legal
SHV Energy Pvt. Ltd.
Hyderabad

Dear Mr.Sreeman Narayana,

This is to express my heartfelt thanks for having taken a session for member of Indian Association of Secretaries and Administrative Professionals, Hyderabad Chapter on 24th November, 2012. The topic of the session, "Art of Assertiveness" was very well received by our members. The benefits of saying 'No' to meet the targets are very well discussed.

You have made the session interactive and made all the participants, (around 30 members) to involve in every point that was brought up by you for discussion.

All the examples were real and what we go through everyday in our work place.

Thank you so much for the informative session.

Look forward to your continued support.

Yours sincerely,

D.Thirumala Devi

Hyderabad Chapter

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